

	SUSTAINABILITY POLICY		Document No	PLT.001
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Our goals are to ensure the efficient use of natural resources with environmental responsibility by minimizing all types of waste generated from resource consumption, separating waste at the source and disposing of hazardous materials without harming the environment, complying with and continuously improving relevant laws and regulations, contributing to instilling environmental awareness in our employees, guests, tour operators, suppliers and the community, making our policy a way of life, ensuring the continuity of our practices so that it spreads to every aspect of our lives, and keeping it open to public scrutiny .

We provide regular training for our employees, continuously improve their working conditions, and identify potential hazards and risks in advance to prepare for possible future workplace issues. It aims to prevent accidents and occupational diseases.

By complying with legal requirements and our own terms, and in a team spirit, we aim to protect human health and human rights. trustworthy And healthy One study environment recruitment to do for, all our employees trainings by raising awareness and ensuring that they do not endanger their own health and safety, the health and safety of other employees, and our guests. basis duty aspect to instill, risk our analyses from the eye by passing prevention culture Continuous improvement is our occupational health and safety policy.

Working to prevent the exploitation of vulnerable groups without giving opportunities for discrimination on grounds such as race, gender, and disability, and also improving wages and service quality. including It aims to increase the number and quality of local jobs created by tourism.

Our hotel is committed to providing accessible tourism services for everyone within its capabilities and to accessibility. level about customers And stakeholders Internet site through open And TRUE It provides information in this way .

Our goal is to benefit cultural heritage and minimize damage to it. Our purchasing policy is geared towards local, environmentally conscious, fair trade, and efficient procurement. We monitor our suppliers' sustainability processes. We aim to maximize guest satisfaction by anticipating their expectations and needs.

The aim is to provide social and economic benefits to the local population and to minimize negative impacts on them .

Our hotel, in the promotion all sections TRUE information It gives. In the presentation each time real visual Our hotel uses transparent and realistic materials. On its website, social media accounts, and other print and written promotional channels and marketing communications, our hotel maintains a transparent and realistic approach regarding its products and services.

The place we are in in places, local employment increase natural life to protect And enrich We take all necessary precautions and share all our activities aimed at protecting the environment with the public .

	QUALITY POLICY	Document No	PLT.002
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International standards suitable aspect quality management our system establishes And implementation We provide this service with the belief that there is always room for improvement. We continuously measure and work to improve the services we offer our guests. Through our pioneering work, we lead the sector and set an example. We build our open and transparent management style on our principles of professionalism, honesty, diligence, and reliability. We strive to provide service in line with our brand standards and adopt an approach that immediately corrects any errors that arise. We prioritize quality, guest focus, increased environmental awareness, occupational safety and food safety, and continuous training for our employees to perform their jobs consciously, correctly, and safely, and we provide the necessary resources. In our investments, we consider guest expectations, apply evolving and up-to-date technology, and utilize our experience, knowledge, and skills to improve ourselves. Operating and competing in the national and international market, our hotel is committed to maintaining its "superior quality" approach to always remain a leader.

	PURCHASING AND LOCAL SUPPLIERS POLICY	Document No	PLT.003
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For sustainability, our primary goal is to protect the environment and minimize the negative environmental impact of our business, and to contribute to the development of our community and society by ensuring sustainability in our purchasing decisions.

We take care to select food and beverage items for our facility that are of the highest quality, comply with their intended purpose and relevant regulations, and are also locally produced. We also pay attention to the environment during the operation of our facility. gave limiting the effects And -most member download for, buy taking during, price, quality, Along with suitability, we will evaluate the following criteria and consider not only the purchase cost but also the lifetime cost when buying a product:

- More little energy consuming tools and equipment, product preference
- More little This consuming tools and equipment, product preference,
- More little waste producing tools and equipment product And services preference
- To the environment -most little damage giving choice of materials ,

The refrigerant gases used in our hotel are replaced with new refrigeration machines that comply with environmental regulations after their lifespan ends.

We will engage with our suppliers to raise awareness about the procurement of sustainable products and services.

The use of natural resources without harming the ecosystem is also considered important. Animal rights and the sustainability of wildlife species are prioritized in all procurement activities, and prohibited products are not supplied.

For wood, paper, fish, other foods, and wildlife products, environmentally certified products and suppliers are preferred. Where certified products or suppliers are not available, origin and production methods are investigated.

To minimize waste, the goal is to carefully manage consumables, including food, and to prioritize reusable, returnable, and recycled products. Furthermore, suppliers are expected to minimize and properly manage their waste.

Energy saving providing products usage And local/regional to its people belonging from businesses buy taking Practices such as these are considered important from an environmental perspective. Furthermore, the goal is to support local entrepreneurs in developing and selling sustainable products and services.

By adopting the principle of fair trade, corruption, bribery, and conflicts of interest are avoided. Priority is given to business partners who adhere to commercial ethics and legal regulations. Furthermore, the intellectual property rights of all business partners are protected.

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To fulfill and support our social responsibility throughout the entire supply chain, our organization works with local/regional suppliers to ensure responsible procurement. We select our raw material and technical suppliers accordingly. open, equal And fair trade by trust their relationships we developed important partners That's how we see it. Our institution, same in time, society trust to win for, our suppliers also to be included insofar as, in the supply chain environment, quality, job security And human rights take into consideration by taking It promotes a Sustainable Management System.

	ENVIRONMENT AND WASTE MANAGEMENT POLICY	Document No	PLT.004
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Conscious of our responsibilities towards the environment and society, believing in continuous improvement and environmental sustainability, we conduct our activities and will ensure their continuity. By keeping factors that may cause environmental pollution under control, we will minimize the pollution and damage we cause to the environment. We will fulfill our legal obligations and comply with environmental legislation and administrative regulations. We will. Our Activities during possible the one which... -most Good technology using to the environment We will minimize the negative impacts we cause. We will share our environmental awareness and efforts to protect the environment with our employees, guests, suppliers, and the community, ensuring it is adopted as a life philosophy. We will organize necessary training to increase environmental sensitivity, ensuring our employees are informed, aware, and motivated about environmental issues. To prevent environmental pollution, we will work to reduce polluting waste at the source, reuse it, or recycle it. We will use energy and natural resources at an appropriate value level and avoid unnecessary waste. source usage inhibitor activities We will implement it. None waste, waste reduction, To reduce chemical use, environmentally friendly and efficient products will be supplied.

We will identify potential environmental risks after each departmental activity and take measures to reduce waste. We will develop solutions for waste separation throughout the facility and in individual rooms. We will ensure the disposal of hazardous waste generated at our facility in accordance with environmental legislation and that this process is carried out continuously within our organization. We will store waste correctly, in separate areas according to its characteristics, and deliver it to licensed/authorized companies without exceeding legal storage time limits, maintaining records of each transaction. To ensure the sustainability of our natural resources, we will regularly monitor our water and electricity consumption and take protective measures to prevent excessive consumption. To prevent excessive chemical consumption, we will continue to provide training to our personnel on the necessity of using chemicals in sufficient quantities. We will prioritize biological pest control methods in garden maintenance and continue to implement drip irrigation to conserve water. We will conduct regular drills with Emergency Response Teams to prevent potential emergencies and environmental disasters.

We will continuously improve our Environmental Management System. We will continue our efforts to ensure the efficient use of our natural resources and to prevent pollution caused by soil, water, air, light, noise, erosion, and surface runoff. We strive to minimize our carbon footprint and greenhouse gas emissions. We will provide regular reminders to raise environmental awareness among staff and guests. We will continue to make announcements to staff using environmental awareness boards. We measure our performance in environmental management, monitor this data against targets, and work to improve our performance.

	HUMAN RIGHTS, WORKERS RIGHTS AND EQUAL OPPORTUNITY POLICY		Document No	PLT.005
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We aim to provide a safe and healthy working environment within our organization, and to ensure a positive and healthy working atmosphere for employees. taking, compensation, education, reward, promotion don't give, from work extraction or to retiree in separation, race, religion, We do not discriminate based on caste, national origin, disability, age, gender, sexual orientation, membership in associations or unions, or political identity. We support women's participation in the workforce in all our departments and provide equal opportunities. Within our organization... with labor force the number of local jobs created and Our aim is to improve quality. We provide employees with clean showers, drinking water, meals, transportation, and accommodation. We prioritize avoiding physical, mental, or verbal punishment and ensuring that personnel can openly express their wishes and suggestions within the framework of an open-door policy. We value career planning and ensure that all our employees work in a team spirit, not individually. We foster a sense of belonging among our employees and protect their secrets and personal information. Overtime work is compensated not as time off, but as an economic contribution. purpose with fee aspect payment, annual permission their rights right from the immediately later to give legal We carry out this process by giving importance to the individual's professional qualifications and experience and not setting an upper age limit. And our employees their education organised aspect to provide, This in line partner One management Our aim is to strengthen our culture by fostering a language and encouraging continuous learning. We aim to prevent potential work accidents and occupational diseases by continuously improving working conditions and identifying potential hazards and risks in advance. We pursue a fair work and wage policy that meets legal regulations and established standards. The social benefits we offer include... side rights And from awards all our employees benefit of We provide it. Our employees law And we consider it our duty to respect and protect their rights as defined by regulations.

	VULNERABLE POLICY ON GROUPS AND CHILDREN'S RIGHTS		Document No	PLT.006
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Children are our custodians of the future. Recognizing them as individuals, respecting their rights, and protecting them from all forms of psychological, physical, commercial, and other forms of exploitation is our primary responsibility.

This to ensure for;

In our own institutions, we do not allow child labor, in accordance with the principle of not employing child labor as set forth in the International Labour Organization's Declaration on Fundamental Principles and Rights at Work, and we expect the same sensitivity from all our business partners. Within the workplace, we provide environments/opportunities that contribute to the development of children, where they can freely express their thoughts, desires, and feelings, and where they feel free and comfortable. Our employees receive training on preventing and recognizing child abuse. Adult supervision is provided during activities in which children participate. under because sure We will be. Child rights protection about awareness We organize trainings to create and support related projects. When we witness suspicious activities involving children, we first inform the hotel management and, if necessary, seek assistance from official institutions. Vulnerable individuals, such as women, infants, and children, are those who are inadequate, lack the capacity to give consent, and could face very negative consequences if their personal data becomes publicly available. Small children, elderly people, pregnant women, spiritual disorder the one which... people, refugees disabled People, ethnic minorities, and patients shall under no circumstances be subjected to abuse, harassment, discrimination, oppression, coercion, defamation, etc. exposed to stay permit We won't. To the world And to our institution what they added value always We are aware of them and support their existence.

	CUSTOMER SATISFACTION POLICY	Document No	PLT.007
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With our institution's experience and our awareness of the responsibility we have undertaken to provide the best service to our guests, we aim for customer satisfaction. On this path, together with all our employees and managers, we embrace a clean and healthy quality approach and plan to continuously improve our effectiveness in this direction. Our guests are the reason for our existence. Our competitive advantage comes from our guests. satisfaction by providing that we can increase And This thanks place the one we received in the markets A lot more We believe we can achieve great things.

Our guests their complaints follow-up to do, with the subject relating to our guests to inform And by solving their complaints opportunity into to bring primary It is our duty. Our guests expectation And Our goal is to ensure maximum guest satisfaction by identifying and analyzing their needs in advance and implementing corrective actions. We view our guests' feedback as an opportunity for self-improvement. guest request And expectations Our managers with quality in understanding kneading And our staff By raising awareness in this regard, we aim to maximize guest satisfaction.

	OCCUPATIONAL HEALTH AND SAFETY POLICY		Document No	PLT.008
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Establishment their goals And work in the relationship where all to the parties suitable aspect human -most valuable We acknowledge the importance of social responsibility and make creating a safer and healthier working environment a primary business objective .

Work Health And Security management system our performance increase for;

Our goal is to identify and assess the hazards, risks, and opportunities arising from our organization's operations and from outside the workplace. We combat hazards and risks at their source to eliminate them. We take protective and preventive measures for all parties and stakeholders in all our activities. our employees And worker our representatives suggestion And their opinions continually We utilize it as the most important resource for improvement. We are committed to increasing the occupational health and safety awareness of all our employees and stakeholders and to complying with legal regulations by continuously improving our occupational health and safety management system through periodic targets and reviews.

	ENERGY MANAGEMENT POLICY	Document No	PLT.009
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To protect our planet from potential threats, we use our energy efficiently and set targets to reduce our energy consumption.

this ;

To fulfill both our responsibilities towards nature and our legal obligations, we follow national and international standards, laws, and regulations, and voluntarily carry out activities that will reduce energy use and/or ensure the continuous improvement of our energy consumption performance, and we monitor the results of our efforts. We set goals and include energy efficiency in our training programs to ensure the participation of our employees. We value collaborating with all our stakeholders to create common goals and results in energy management. In these matters, our guests, Our employees, our visitors and all work our partners with together all together One We strive to maintain our interaction in order to reach a level of awareness and consciousness. We work to research, find, purchase, and use energy-efficient and suitable product, equipment, machinery, and technology alternatives. We aim to document our Energy Management System, disseminate it to all our departments, update it when necessary, review it, and continuously improve it. We assess energy risks or potential emergencies such as energy constraints and plan the necessary precautions.

	WITH STAKEHOLDERS COMMUNICATION POLICY		Document No	PLT.010
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Our hotel provides accurate information to all segments of the audience in its promotions. We always use real visual material in our promotions. On our website, social media accounts, and other print and written promotional channels and marketing communications, our hotel maintains a transparent and realistic approach regarding its products and services.

Our hotel also shares its policies, actions, and procedures related to sustainability openly and transparently with its employees and customers. We do this through our hotel's website. It is used. Internet on our site sustainability performance about information It is given. Our hotel has a system in place to gather feedback from our customers, public institutions, municipalities, employees, local community, and all other relevant individuals and organizations regarding our sustainability performance, policies, and practices. Through this system, we receive feedback from both our staff and our customers.

Our system is designed to enable and encourage our customers and staff to provide feedback quickly, simply, and effectively. Customer satisfaction is a priority at our hotel. Customer satisfaction includes feedback from the system described above, which is related to sustainability. The results are analyzed. Negative feedback and responses are recorded, and necessary measures are taken.

Our employees are aware of their responsibilities within our management system and our sustainability policies and practices. Their duties are defined in writing, communicated to them, and regular training and guidance are provided. These training sessions are recorded.

Our employees play an active role in developing and continuously improving our management system and sustainability performance. We review and improve our system based on feedback from our employees.

	LIMITED INDIVIDUALS AND ACCESSIBILITY POLICY		Document No	PLT.011
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At our facility each in the field accessibility standards to ensure And obstacles to pick up for We implement mandatory minimum standards mandated by law. Within the scope of accessible accommodation, we aim to adapt elements available to able-bodied individuals to include those with disabilities. To ensure our facility can adequately provide accessibility services, we strive to create appropriate financial support and human resources in line with the objectives of the Ministry of Culture and Tourism. We continuously work on improvements to provide a healthy, peaceful, and safe environment for our disabled guests. We are committed to continuous improvements not only for physically disabled individuals but also for guests who cannot participate in tourism activities due to visual or hearing impairments. Our hotel regularly maintains and repairs its accessibility arrangements and infrastructure, and makes improvements when necessary. We also regularly inform our employees about accessibility issues. We are committed to providing accessible accommodation services to disabled individuals in the same environment as everyone else, and we inform our customers and stakeholders clearly and accurately about the level of accessibility through our website.

	FOOD SECURITY POLICY	Document No	PLT.012
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We are committed to continuously improving Food Safety Management, increasing its effectiveness, and collaborating with our suppliers in our work, prioritizing human health at every stage of the supply chain. security And quality protection to provide. Our guests food in consumption trust and your satisfaction to provide. Food Security risks periodic aspect evaluation The aim is to ensure the continuous improvement of processes by sharing acquired Food Safety experiences with suppliers, institutions, and guests. We aim to organize training activities needed for the understanding, adoption, and implementation of the Food Safety Management System by personnel and suppliers, to raise awareness through training, to ensure internalization of the system, and to ensure stability in the continuity of services. Food Safety involves ensuring the protection of human health by fully implementing hygiene rules in all areas of food production, presentation, and storage, from the purchase of raw materials to the consumption of produced food, and we are committed to complying with the requirements of legal and international legislation and regulations.

	POLICY OF SUPPORTING LOCAL POPULATIONS	Document No	PLT.013
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Our goal is to protect local resources and benefit the regional economy by providing local employment and supply. To maximize social and economic benefits, we prioritize supporting our community and local entrepreneurs. We strive to source our raw materials from local suppliers to support projects that improve the local community, support entrepreneurs, and foster development. We also prioritize hiring local employees for our facility. We collaborate with and support activities of civil society organizations in the region.

	TO THE DESTINATION PARTICIPATION POLICY		Document No	PLT.014
			Publication Date	01.03.2024
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In our region cultural legacy And nature protection public And special to their projects support is provided. Showcasing art and handicrafts produced by local people aims to maximize the contribution to the host destination, including increasing the rate of local spending by our visitors. It also involves educating guests about the local culture and appropriate behavior in the region. Furthermore, it includes engaging local governments in planning, managing, and developing tourism in the region through dialogue with other tourism stakeholders. including We are doing. Urban And rural areas quality to protect, strengthening, the environment We participate in measures to prevent physical and visual deterioration. We respect and support the strengthening of the culture, traditions, and historical heritage unique to the Turkish people.

	PRESERVATION AND PRESENTATION OF CULTURAL HERITAGE POLICY	Document No	PLT.015
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We consider it our responsibility to understand the regions we are in, to respect their historical values and cultures, and to contribute to their economic and social development. We inform our guests about all the historical sites and unique beauties on the cultural heritage list in our region through our reception and promote them in our hotel areas and sales points. We provide information on access to historical sites and cultural heritage points, appropriate behavior in these areas, and cultural values. We are committed to preserving local culture and traditions, preventing discrimination based on opinion, ethnicity, belief, etc., and working to protect the natural environment, historical, cultural, and archaeological assets in our regions. We conduct discussions to ensure that local characteristics, sensitivities, and the needs of the local people are taken into account in decision-making, and we support the introduction of the region's food, activities, culture, and traditions to our guests. We are committed to guiding our guests in their cultural interactions, informing them about rules of conduct, not hindering the access of the local people to cultural heritage, and respecting all the rights of the local people.

	CONSERVATION OF BIODIVERSITY POLICY		Document No	PLT.016
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When developing our environmental strategies and designing our activities, we consider biodiversity and ecosystem issues. take into consideration We are receiving. To our facilities belonging terrestrial in the fields ecological system to protect, Invader Our goal is to protect and ensure the sustainability of the natural environment around us by tracking species.

	WILDLIFE AND ANIMAL HEALTH CONSERVATION POLICY		Document No	PLT.017
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Our organization is aware of and complies with current local, national and international regulations and guidelines regarding wildlife interactions, including wildlife viewing. The organization is compliant with the development and implementation of local laws and guidelines for wildlife interactions, including wildlife viewing, as required, based on the advice of wildlife experts. Direct interactions, particularly feeding, are not permitted unless specifically endorsed by internationally accepted standards or where standards do not exist, and are not guided by independent wildlife expert advice. discomfort -most member download for measures It is taken. Wild vital prosperity on it effects It is regularly monitored and addressed.

Public organisation And civilian society with organizations together prisoner wild with life relating to law And is aware of the regulations And partnership It is inside. Our institution, animal prosperity with relating to law And regulations They are aware of these rules and comply with them. The condition, housing, and treatment of pets are regularly checked.

	PROTECTION OF LOCAL EMPLOYMENT POLICY		Document No	PLT.018
			Publication Date	01.03.2024
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1. Aim

The aim of this policy is to support local workforces in the regions where our company operates, contributing to the economic development of local communities and ensuring equal opportunities in employment.

2. Scope

This policy, our company all sections And their activities includes. All work power planning, whereas Recruitment processes, training programs, and development plans will be conducted in accordance with this policy.

3. Policy Principles

- Local Work To your power Priority Giving: Our company, possible the one which... each in case work power need It is committed to recruiting from local communities. In this context, open positions will primarily be announced regionally, and local candidates will be given priority.

- Local Education And Development Programs: Our company, local work power to develop for education and will organize skills development programs. These programs will be planned in a way that will give local people a greater advantage in the recruitment process.

- Equal Opportunity: All job applications will be evaluated regardless of gender, race, religion, language, and other demographic factors. aspect equal opportunities will be presented. Local work to his power priority while being given, merit And suitability The principles will be taken into consideration.

- Local Supply Chain Support: Where possible, collaboration with local suppliers will be ensured to contribute to the local economy.

4. Responsibilities

- Management: Responsible for implementing policy and ensuring workforce planning is carried out in a way that supports local employment.

- HR Department: Local labor for whereas purchase processes manages And local to the candidates opportunities It enables the presentation.

- All Employees: Local employment support about awareness owner should be And They must act in accordance with this policy.

5. Monitoring And Reporting

This politics activity to evaluate for, each year local to the workforce towards Employment rates will be reviewed and reported by management.

	REGIONAL AWARENESS POLICY	Document No	PLT.019
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1. Aim :

the local culture, traditions, environmental values and local economy of the region in which it operates sustainability contribute to be found goals. This policy, local with the public rapport It aims to work within the organization and introduce our guests to the unique values of the region.

2. Local To the culture Support:

- Local art, craft And cultural events introduce We support it.
- To our guests regional cuisine their products And traditional We offer recipes .
- Supply in our chain local to producers We give it priority .

3. Environmental Sensitivity:

- The region natural sources to protect And sustainable usage to support We organize events for them.
- Waste management And energy saving on the topics local people And our guests We raise awareness.

4. Local Contribution to the Economy :

- Local people study possibilities access We provide it.
- In the region produced products And services in our hotel to be used care We will show it.

5. Social Responsibility:

- Local people life quality will increase social responsibility We participate in their projects .
- Local schools And other with institutions together education And awareness projects We will carry it out.

6. Guest Participation:

- Our guests regional touristy points And events about We will inform you.
- Them, region natural And cultural of his legacy to protect contribution providing programs We include it .

7. Evaluation and Continuity:

- Policy our applications organised aspect from the eye passes And we improve it.
- Local with communities partnership inside our policy We evaluate its effectiveness .

8. Transparency and Accessibility:

This policy is available to our employees, guests, and the public. It has been made accessible by being published on our property and website.